

**Easterling, Deborah**

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232254

**From:** Easterling, Deborah  
**Sent:** Monday, September 12, 2011 3:11 PM  
**To:** 'Trudy Crow'  
**Subject:** RE: Protest Duke Power Rate Increase

Dear Ms. Tehan,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2011-271-E and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling  
Administrative Assistant

**From:** [trudyocrow@gmail.com](mailto:trudyocrow@gmail.com) [<mailto:trudyocrow@gmail.com>] **On Behalf Of** Trudy Crow  
**Sent:** Thursday, September 08, 2011 6:12 PM  
**To:** Contact  
**Subject:** Protest Duke Power Rate Increase

SLA

CT



\* Required Fields

**Letter of Protest**  
**in Docket \*** \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_

**Print**

**Email**

Date: \* September 12, 2011

**Protestant Information:**

Name \* Faith Tehan

Mailing Address \* 87 Burnette St.

City, State Zip \* Lyman, SC 29365 Phone \* 864-439-8387

E-mail \_\_\_\_\_

**1. What is your connection or interest in this case? \* For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)**

I've been a customer of Duke Energy since moving to SC in 1998.

**2. Please give a concise statement of your protest. \* (This section must be completed. Attach additional information if necessary.)**

As a citizen living on a fixed income it is becoming harder to make ends meet and with other expenses rising such as gas and food, there is nothing left for medications, doctors and other essential needs.

My power bill has risen dramatically over the past years with no improvement in service while my income has basically remained the same.

Duke Energy should take the money for upgrades from its CEO's and investors who can afford it and and make energy more affordable for others who live on Social Security/disability incomes and have no big retirement funds to support themselves and their families.

It's a shame having to decide between medications or food and whether one has power to heat or cool their home.

**3. Do you wish to make an appearance at a hearing in this proceeding , if scheduled, and offer sworn testimony? \***  
(This section should be completed.)

YES, I would.